

Center for Global Engagement

Service Statement 2021-2022

The Center for Global Engagement provides leadership to strengthen the university's global reach and impact, foster international and intercultural awareness and understanding, assist faculty to internationalize their teaching and scholarship, and prepare students to become globally engaged citizens.

- Enhances and develops international partnerships in collaboration with academic units
- Provides opportunities for students to internationalize their academic experience
- Delivers excellent support services to the international student and scholar community
- Promotes an appreciation for diverse cultures and perspectives through a range of international and intercultural programming

CGE Communications

CGE Communications provides essential services to all units under CGE as well as faculty, academic units, and programs with international focuses. The communications office also serves as the international community, state government's Foreign Direct Investment Office, as well as foreign consulates and embassies' point of contact and is responsible for distributing information about funding and resources from the community and government contacts to related academic units. The communications office also facilitates the branding of the university, colleges, departments, and academic programs globally.

English Language Institute

The English Language Institute (ELI) offers all levels of English language learning. ELI has a demanding curriculum so students can quickly become proficient. ELI also offers American cultural programming. These two thrusts of expertise blend into a diverse offering of services.

- Intensive English Program offered to students who plan to matriculate into undergraduate or graduate degree programs at UT
- General English Intensive Class
- Saturday English for Professionals
- Specialized English/American Culture Programs for International University Students

Global Research Office

The Global Research Office is housed with the Center for Global Engagement and reports to the Vice Provost for International Affairs with a dotted line to the Office of Research, Innovation, and Economic Development. The team has responsibility for international work around partnerships, grant development, research collaborations, internal scholarships and seed grant

opportunities, and health and safety for UTK travelers. Our stakeholders include UTK faculty, staff, students and external partners and collaborators around establishing projects, agreements, developing grant proposals, benchmarking data for international rankings. We also support the international travel registration process for all UTK travelers traveling outside of the US for both academic and business travel purposes and providing training and advice to students and faculty for group travel. In the case of very serious international emergencies involving a UTK traveler, this office would also work with family of the impacted traveler.

International House and International Students and Scholar Services

The International house provides international students with a safe space on campus and a "home away from home". It sponsors and presents intercultural programming and events to increase all students' intercultural understanding and competence.

International Student and Scholar Services (ISSS) offer immigration advising and support services to international students, scholars and their families. ISSS serves as the primary processing and compliance office for federal immigration filings for faculty, staff, and students.

Programs Abroad Office

The Programs Abroad Office creates transformative learning experiences for all students to pursue their Volunteer Experience at sites around the world. The PAO works with partners worldwide to manage a dynamic portfolio of inclusive and accessible programs designed for students of any academic discipline, ability, background, or financial means. Our global educator mindset combines with campus and international partnerships to position learning abroad as a high impact practice that fosters student success.

Guiding Principles:

- PAO programs are developed with clearly articulated academic, professional and intercultural learning outcomes, enabling student decision-making based on alignment with their academic, professional and personal development goals
- Health, safety and security program protocols are robust, and students are prepared and supported on-site through systems based on location and type of learning experience
- Intentionally designed opportunities upon return from PAO are made available to students, which include critical reflection, articulation of acquired knowledge, skills and perspectives through demonstration to community, and integration of learning

Office of Asia Engagement

OAE provides strategic planning, support, and coordination for the University of Tennessee's engagement in Asia by serving as a hub for research, academic programs, and outreach. As part of the Global Partnership Committee, OAE provides central support for colleges and departments to reach their international enrollment goals for both undergraduate and graduate programs and interacts with colleges and departments to provide support in establishing procedures and infrastructures to ensure the successful implementation of pipeline

programs. OAE is the point of contact for university-level partnership development in Asian countries and facilitates each college and department with their areas of needs such as curriculum research, program matching, and partnership meetings. OAE also leads the university's Commission for AAPI which is essential to provide support for faculty, staff, and students within the AAPI community. In the area of new business development and existing partnership maintenance, OAE consults colleges and departments on their prospective programs and issues and provides market research to identify new opportunities for academic units to consider. In collaboration with the alumni affairs office, OAE also leads alumni engagement in Asian countries. OAE also provides grant writing and program administration support to bringing grant funding that is Asia-focused and helps connect the funding with appropriate academic departments.

